Call for Papers

4th Street-level Bureaucracy Conference
Copenhagen, 14th–16th of June 2022

Following successful conferences in 2015, 2017, 2019 we are pleased to announce a call for the fourth SLB conference in Copenhagen June 2022. Gathering some of the most prominent international scholars in the field of street-level research this conference seeks to advance research on the role of street-level organizations in the delivery of welfare state policies. The conference has traditionally focused on employment and social policies, but the organisers also encourage papers and discussions on other welfare areas.

The conference will provide opportunities for paper presentations within themes that will enable a dialogue between researchers from different contexts. Furthermore, the conference will include keynote presentations from Steven Maynard-Moody and Maureen Matarrese and panel discussions or chairs of sessions with prominent scholars in the field (Michael Lipsky, Rik Van Berkel, Bernardo Zacka, Sharon Wright, Mark Considine, Evelyn Brodkin, Michael Musheno and Michael Hill).

We welcome papers that investigate relations between welfare state reforms and its governance on the one hand and the face-to-face delivery of welfare policies on the other hand. This encourages integrated and cross-disciplinary approaches in order to explore the empirical interfaces and linkages between ways of “doing policy” and “policy delivery” as well as the processes of knowledge dissemination that seek to “inform policy”. We call for papers relating to one or more of the following sub-themes. Please indicate which subtheme the paper will fall within.

Paper sessions on subthemes – see https://www.politics-society.aau.dk/research/projects/lises/conferences/slb-2022/ for more information
1. Street-level Organization and Management.
2. SLB and the citizens as co-producers.
3. Creating employer engagement and implications for policy delivery at the street-level.
4. Digitalisation and its consequences for street-level work.
5. Performance information and data driven organizations: Consequences for SLBS.
6. Setting the scene for street-level bureaucracy theory to study service provision in the global south
7. Migration, integration and street-level work in increasingly diverse societies
8. Professional knowledge at the frontline
9. Organisational professionalisation strategies in street-level bureaucracies
The conference is organized by WISER at Aalborg University and will be held in Copenhagen 14th-16th of June 2022 at Aalborg University Campus.

**Important dates:**
- Abstract submission deadline: 1st of March 2022
- Acceptance notifications: 1st of April 2022
- Deadline for full paper submission: 1st of June 2022

If more information is needed please contact:

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